MedReady Cellular MR-357 Monitoring Instructions

Use your Unit ID and the Password: _____ to login at <u>www.medready.net</u>**. If you do not have this information, please contact your distributor, or MedReady Customer Service at 310.328.7557 and we will be glad to assist you. Please have your Device Number ready when calling.**

1) Plug the Battery and A/C Power and wait 20 minutes or so until the correct time of day appears on the clock face. (**Do not press any other buttons yet**) **If during this wait, an alarm sounds, slide the White T-BAR up towards the center to silence the alarm.** The cellular device in the MedReady will attempt to communicate 20 minutes after the A/C power has been connected. This insures the battery is well on its way to being fully charged and has enough capacity to drive the internal cellular device. Note that every time the A/C power is plugged back in, the device will wait 20 minutes to connect to our servers. Depressing the AM/PM button for 10 seconds will bypass this 20-minute wait, but the battery may not be charged enough to operate the device and you may have to start the process over again.

2) Once the correct time of Day is showing you can follow the standard setup instructions that came under the blue cover. From this point forward, changes made via the dispenser will be sent to the server, and changes made via the <u>www.medready.net</u> website will be pushed to the device. **Note: When updating the MedReady via** <u>www.medready.net</u>**, you will notice a delay when sending your first update because the MedReady server has to wake up the communication on the MedReady, and then send the event. This update may take up to 60 seconds and you will see a progress bar during this process. After this initial process, the server to device events takes approx 5 seconds. After 20 minutes of inactivity, the connection between the MedReady Server and the MedReady Medication dispenser will close and future updates will be subject to the initial 60-sec connection delay.**

Monitoring Portal Instructional Video: **http://www.medreadyinc.net/support**
The website is very simple to navigate and is presented in several sections:
Summary: View of the current device settings
Device Settings: Change general device settings and all functions are described as you hover your cursor over the buttons.
Notifications: Add, edit, and delete notifications that will be sent for a non-compliance event. Choices are emails, text messages, and automated phone calls.
Alarms: Set and activate alarms, and also trigger early doses.
Schedule: See the actual compliance data.
Log: Raw Event Data tracking the following events:
Set Time of Day, Alarm Times and Armed Status, Alarm Triggered, Taken Time, Late Notification, Missed Dose, Unit Jam, A/C Power, Alarm Length, Disable, Refill Complete, Chirp Status, Audio Notification, Visual Notification, Alarm Test, Early Dose, Cancel Early Dose
Please reference the general device instructions to learn more about these functions.

MedReady MR-357 General Info
The MedReady MR-357 utilizes Global System for Mobile (GSM) technology to send and receive Medication Compliance Data. There's already a SIM card inside of your device and once it is activated your unit will be connected to MedReady's Servers.

_____ _____

In order to get started, use your Unit ID and Password. If you were not provided this information, please contact MedReady Customer Service at 310.328.7557 and we will be glad to assist you.   Please have your Device Number and Credit Card handy when calling.

MedReady 1750 General Info

The MedReady 1750 utilizes Plain Old Telephone Service (POTS), which is the basic wire line telecommunication. Some homes have changed over to Voice Over Internet Protocol (VOIP) connections and there have been many successful installations using this Protocol, some specific providers are simply not compatible and the device will not communicate with our servers. You will be able to determine if you have a compatible phone system during the steps below.   Under normal operation the MedReady will call our 800 number when the medication alarm stops by itself after 30 minutes (factory setting) or when the power has been out for 24 hours, or the medication failed to rotate into position. Our servers will alert caregivers via text, email, and automated phone calls. These contacts are established via the www.medready.net website.   The MedReady will also call us nightly giving us the scheduled and taken pairings for the past 24 hours.

MedReady 1750 Initialization

To get the communication started, locate the phone line that came with your MedReady. Plug one end directly into the wall jack (do not to connect it via splitters or through any other devices), then plug the other end into the bottom of the MedReady. You will notice 2 telephone jacks on the bottom side of the MedReady and you can plug the phone jack into either one and use the other one to connect a phone or other device.

Remove the Blue Cover. Depress the AM/PM button until a light turns on under the X on the red cover. As soon as you see this light you can release the AM/PM button. You will notice the light will stay on for about 30 seconds and then shut off which indicates the initialization was completed. At this point you can go to www.medready.net and logon using your ID and Password, and you should see an initialization event type 2 recorded in the log. If you do not see the type 2 event in the log then a communication error occurred. If you do nothing the MedReady will try to communicate again in 13 minutes, or you can reset the entire process by removing both the battery and A/C adapter, plugging the battery and A/C adapter back in and depressing the AM/PM button again as described above. If after several attempts, you cannot get the initialization event to show up in the log then most likely your phone system is not compatible with the system, and you will have to upgrade to the MR-357 GSM Cellular version.

www.medready.net WEBSITE Info

The website is very simple to navigate and is has two sections where you can **Edit** the contacts who get notified for a non-compliance event, and where you can view the compliance **Log.**